



**Delaware Speech
and Hearing Center**

COMMUNICATION FOR A LIFETIME

2024 ANNUAL REPORT

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853
patient visits
(per month)



1,150
patients



\$322,763
charitable care



11
senior living
facilities served



9
New staff
hired



404
total hearing
aids dispensed

Because of Our Mission

We are one of only a few clinics in the area that accepts all forms of insurance for communication and sensory services. Our patients' needs come first, and we are committed to ensuring that the ability to pay does not prevent families from receiving the care they deserve. Guided by our mission to improve communication, we strive to make our services accessible to all.



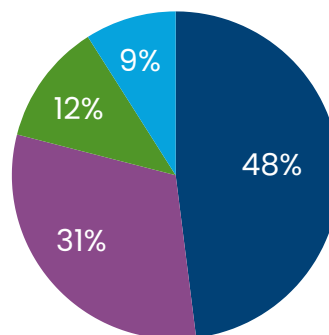
A pediatric patient using an AAC (Augmentative and Alternative Communication) device. These devices are impactful tools that empower children to express their needs and connect with others.

Clinic Highlights

- In 2024, our non-profit clinic provided \$322,763 in charitable uncompensated care, ensuring that individuals in our community have access to vital services regardless of their financial situation.
- The Audiology department has recently expanded its services to include tinnitus consultations, auditory processing testing, and cochlear implants. By offering these services, we are better equipped to address a broader range of hearing needs within our community.
- We continued to provide speech and OT services at local partner sites, including LEADS Head Start in Delaware and the Liberty Community Center. This ongoing partnership highlights our dedication to bringing essential care directly to the community.
- Achieving full staffing over the past year has strengthened our ability to deliver high-quality care. With a dedicated and skilled team in place, we are ready to address the expanding needs of those we serve.

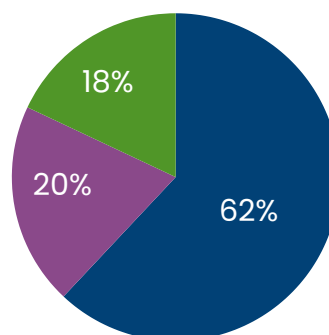
Financial Snapshot

Below are two pie charts showing the breakdown of our expenses and income by category. The percentages indicate how our funds are allocated and where our revenue is generated.



Income

- Audiology
- Speech and Language
- Occupational Therapy
- Contributions



Expenses

- Personnel
- Operating Cost
- Overhead Expenses



**Delaware Speech
and Hearing Center**

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Mission

We provide quality speech, sensory, language treatment and hearing health care in order to improve communication and daily living.

Vision

We envision a community in which every person communicates effectively.